



love your garage
SMART DOORS
www.smartdoors.co.nz



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Terms and Conditions of Sale

1. A 50% deposit may be required with order confirmation for some doors.
2. Prices are quoted exclusive of Goods and Services Tax.
3. Prices are based on work site being no more than 30 km from the our Glend Drive, Queenstown office unless otherwise stated.
4. If we have not visited the site then prices are based on stock standard installation situations only ie: full headroom, full sideroom, timber fixings unless otherwise stated (additional charges are applicable for steel, concrete or other fixings or low headroom, tight side room or long hanger situations).
5. All quotes are offered on a nil retention basis.
6. If we have not visited the site then no provision is included for the supply or installation of any timber fixings or similar for the motor or any other component that requires solid fixings. All fixings to be provided by others prior to commencement of work on site.
7. Rebates into concrete or other floors shall be properly prepared by others prior to installation.
8. Terms of payment. Acceptance of our quotation does not automatically constitute the granting of credit facilities and payment must be made either immediately upon installation or within seven days of supply/installation date and or invoice date.
Completion and delivery dates when stipulated are contingent upon Smart Doors not being affected by the non delivery of product, labour disputes or any other causes beyond its control.
9. Prices are based on easy access to the site for van and trailer and an adequate clean and clear working space inside the garage.
10. Prices are subject to the availability of materials from our suppliers.
11. All goods supplied ex factory or free on site shall be at the buyers risk after delivery.
12. Notwithstanding the risk passing to the buyer on delivery, ownership of the goods shall remain the sole and absolute property of Smart Doors until Smart Doors receives full payment for the goods. If the buyer fails to make in part or full any payments to Smart Doors, its servants or agents may at any time enter onto the premises where the goods are, in order to take possession of and remove the goods and the buyer shall indemnify and hold harmless Smart Doors in that regard.
13. Manufacture will not commence before final on site measurements are confirmed unless written measurements are otherwise provided by the client.
14. Colours. Standard colorsteel doors are limited to those colours available from our supplier at the time of ordering.
15. The choice of colour is entirely the responsibility of the buyer and as such commencement of manufacture of door will not proceed without written confirmation of colour from our currently available range.
16. Every care will be taken when installing doors, however, no responsibility will be accepted for damage to concrete, plastering, masonry surfaces or similar.
17. No provision is included for the supply or installation of any electronic garage door openers or similar, unless otherwise stated.
18. No provision is included for the supply of any lock kits, unless otherwise stated.
19. This quote is valid for doors measured and ordered within 30 days from the date heron.
20. In the case of timber doors, no provision is included for any staining, oiling, painting or similar whatsoever. Protection from water staining or other damage is the buyer's responsibility once the door is on site. Timber doors must be sealed minimum 2/3 coats all six sides or warranty is invalid. Timber is a natural product and will not always be uniform in colour or texture and this price is based on your acceptance of these naturally occurring variations including tight knots.
21. No provision is included for any electrical work whatsoever (including wall switches).
22. Doors are invoiced for payment based on the date of manufacturer's delivery to our store and NOT installation date.
23. Prices are based on ONE only trip to job to install one or two doors. Extra trips will result in extra charges for labour and travel costs.
24. Price is always subject to site inspection by Smart Doors or its approved agent.
25. Acceptance of this quotation (either verbally, in writing, electronically or otherwise), automatically and unconditionally confirms your complete acceptance and agreement to the terms and conditions herein.
26. Overdue payments - Interest is chargeable to the buyer at 2% per month on the overdue amount for late payments.
27. Debt collection -Any legal or debt collection costs incurred in the recovery of late payments is chargeable to the buyer
28. Manufacturer's warranty shall apply except where payment or part thereof remains outstanding. Our garage doors products, including surface coating, locking mechanism and all components and labour come with a one year warranty (excludes salt corrosion). All warranties subject to normal residential use and annual servicing of door and auto opener.
29. No provision is included for any lifting equipment, scaffolding access equipment or similar. If this is required it is to be provided at the buyers cost.
30. Tampering. Warranties will be invalid if the door or opener or any associated items are tampered with by any third party other than Smart Doors approved installers.